

e-Focus



Powered by
DataHub

INTEGRATE

TARGET

ENHANCE

IMPACT

The industry leading Customer Insight platform

e-Focus is automated, bespoke and responsive to your needs.

Optimise your capacity and performance

Keep track of your customer feedback, staff satisfaction and staff performances through a range of services.

Respond, assign and monitor customer comments

Spread the workload between staff and allocate the most suitable solutions.



FEATURES

The option of 9 different services:

- The e-Focus platform supports 9 different services that provide customer experience insight through different research approaches.

Bespoke, electronic and real-time response:

- All data can be seen in real-time and displayed in visually appealing graphs online – within date parameters you can set.

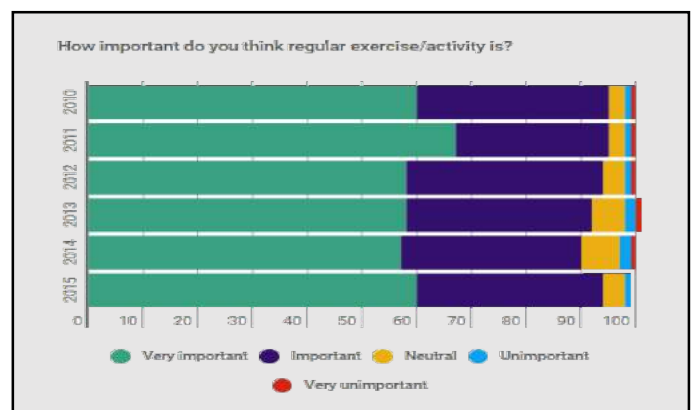
Easily add us to your website:

- Our surveys have their own URL, which means you can easily direct customers and staff from your website with a simple button.

BENEFITS

An intuitive, bespoke platform:

- See responses in real time from customers and staff.
- Give customers an environmentally friendly way of commenting on your services in their own time.
- Create reports and graphs using submitted data from timeframes **you** choose.
- Multiple features can be used across multiple sites, giving you a tailor-made picture of the impact your services have on the wider community.
- Use results to direct your resources to achieving optimum revenue.
- The platform can also be used on tablets, giving your customers optimum response opportunity through standalone kiosks in your centres. .



Leisure-net
Solutions Ltd

The leading providers of Customer Insight, Business Intelligence and Consultation services to the cultural services, active leisure and health and fitness industries



DataHub
CLUB

Available NOW to all DataHub Club members

Join the Club for free at DataHubClub.com
or for more information email
info@DataHubClub.com